



LAST  
EIGHT  
PERCENT

## MARCIE STERN IHHP FACILITATOR



### MARCIE'S DESIGNATIONS

**Master's Degree in Health Services Administration from Arizona State University and a Bachelor's Degree from University of Arizona. Registered Leadership Coaching certification, faculty member of the Lake Forest Graduate School of Management**

Over the past 30 years, Marcie has held leadership roles in learning, organizational development, and leadership development in the healthcare and insurance industries, and has experience both working for, and facilitating to, Fortune 100, private equity, and non-profit organizations.

Marcie has also been an entrepreneur leading her own professional development consulting company. Throughout her career, Marcie has worked comfortably across all levels of the organization. She has delivered training and keynotes on a variety of business and leadership topics to High Potential Leaders and Executives. She remains most passionate about helping leaders build their emotional intelligence muscle.

Incorporating all of her experience, Marcie blends her corporate, coaching, and leadership background to deliver programs that both connect with and engage the learner. She brings a warm and compassionate style, an ability to establish trust, and an action-oriented approach to facilitation. Participants often provide feedback that Marcie makes the session about them, and they walk away feeling motivated and ready to take action.

Marcie is proud to add "author" to her bio, having published, "So Long Inner Critic, Hello Inner Champion: 25 Tips to Master Your Mindset" in 2013. Her three pillars are positive attitude, purposeful actions, and personal accountability.

### MARCIE'S CLIENT ROSTER





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Marcie is passionate about incorporating a mind/body wellness approach into her life, may it be riding her Peloton bike, taking a mid-day break to walk her dog, and recognizing “glimmers” – those small moments of joy – throughout each day.

Marcie’s favorite quote, “**I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel**” by Maya Angelou, for her, reinforces the emotional intelligence concept of intention vs. impact, “reminding us to be accountable for the impact we have on others.”

### WHAT MARCIE'S CLIENTS SAY

"Marcie did a great, customized workshop which was constructive, fun, interesting and really made people feel valued and validated.

She is creative, energetic, knowledgeable and a great listener.

She has good chemistry with the group and works hard in advance to make sure she has hit the right notes. I would certainly work with Marcie again and have recommended her to several people already."

"Marcie's sessions were especially engaging for many of our leaders [...]. She knew how to connect with her audience and was extremely knowledgeable on the topic. We had very positive feedback from the group of approximately 75 leaders."

"Marcie's energy and enthusiasm [...] transcended into the audience and made me want to hear more and even sing! Her personal stories made her authentic and relatable."

