



INSTITUTE *for* HEALTH *and* HUMAN POTENTIAL



Deborah Fletcher

Deborah Fletcher is an experienced Learning & Development Specialist, who has consulted with corporate clients to assess and assist organizations in developing their performance management systems, employee attraction and retention program strategies, and training and development programs.

As a facilitator, Deborah brings her passion for learning and development to leaders in the areas of organizational change, effective communication, teambuilding, and leadership development.

For over 20 years Deborah has facilitated leadership skills training programs through both a classroom format and e-learning platforms and provided ongoing coaching for front-line, middle and senior management teams, covering topics ranging from empowering teams, building a customer-centric organization to performing under pressure.

As a sought-after presenter in national conferences and symposiums, Deborah brings her humour and energy to the podium and delivers dynamic, engaging sessions and programs.

Deborah holds a Diploma in Adult Training & Development from Ontario Institute for Studies in Education (O.I.S.E.), University of Toronto and is certified by DDI in their Skills for an Empowered Workforce Programs, IHHP's Emotional Intelligence Programs, and in Ken Blanchard's Situational Leadership II.



About Us

IHHP is a research-based training company and has been a leader in Emotional Intelligence for over twenty years. It's a scientific fact that emotions precede thought. When emotions run high, they change the way our brains function, diminishing our cognitive abilities, decision-making powers, and even interpersonal skills.

Is your organization facing increased pressure, disengagement or lack of authentic communication? We build integrated programs with training, assessments and coaching based on neuroscience for real change. We translate the science behind managing emotions and teach people the skills to summon their best selves and do their best work during moments of truth.

Our clients see improved productivity, talent retention, a more agile workplace culture and higher engagement levels.

Whether you are an individual contributor or manage a team, we believe that **PEOPLE** make the greatest positive impact when they **SHOW UP AS THEIR BEST** selves.

Connect with a Leadership Consultant to discuss how you can get the most from your team!

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