

## PETER'S DESIGNATIONS

Certified Human Resources Professional (CHRP) and Certified Training & Development Professional (CTDP)

Peter Taylor has been working as an Emotional Intelligence Coach with IHHP since the organization's early days in 2004. His clients span across various industries and on all levels of responsibility, ranging from individual contributors to predominantly professionals in leadership roles, teaching them to employ more emotional intelligence with their direct reports.

Initially, his passion for coaching was born from the influence of athletic, academic, and business coaches in his own life who taught him the hallmarks of great coaching: feeling listened to and being triggered into thinking how things could be done differently.

To him, a great coach functions as a mirror to the coachee, acknowledges positive changes and helps clients become better and more self aware through the application of constructive feedforward, so they can change their behavior and have a greater positive impact. Peter sees the greatest recognition of his work in repeat coaching agreements and many of his clients' referrals.

Peter has had the opportunity to work with clients such as CIBC, BMO, Disney, Blue Cross Shield of Texas, Allstate, SC Johnson, Red Stripe, United Health, and many more.

## PETER'S CLIENT ROSTER













BlueCross BlueShield of Texas













Peter is a passionate environmentalist and chair of a not-for-profit charitable organization that exists to protect ecologically sensitive wetlands of Lake Ontario. He is a strong advocate for the health of the planet and people alike.

His favorite quote: "Coaching is unlocking people's potential to maximize their own performance. It is more often helping them to learn rather than teaching them." ~ John Whitmore

## WHAT PETER'S CLIENTS SAY

Peter was the epitome of active listening, grace, and patience. He was incredible at shepherding conversation based on what I was seeking to get addressed, and keeping us on track. He was sincere in his interest in me and my issues, and gave me excellent tools and advice from his years of experience. I gained an incredible amount from our 6 sessions, and found Peter's wisdom to have gone beyond career, and have given me applicable principles for parenting, friendship and marriage as well.

I can't say enough about how much I enjoyed my time with Peter. He was a very engaged listener, and would catch nuance in my discussions with him, and hone in with suggestions and feedback in a clear and a helpful way. I also felt a sincere care from him for my development. His feedback and perspectives were offered with consideration, not in a lecturing or corrective manner.

Peter was very good about making it a comfortable experience, still able to challenge me but not confrontational. I appreciated the personal touch that Peter demonstrated throughout our time together.



